

Ryals v. HireRight Solutions, Inc. Settlement Administrator  
Post Office Box 4109  
Portland, OR 97208-4109



000 000024 00000000 001 001 00024 INS: 00

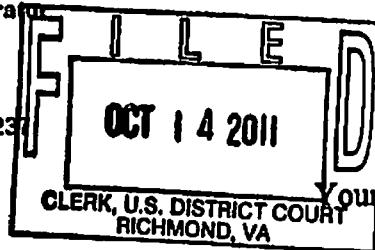
DIXIE WEST

Redacted

TUSTIN CA

Redacted

504206853237



Your Unique Claim Number:

Redacted

a

3:09CV625

**Claim Form**

Ryals v. HireRight Solutions, Inc.  
3:09cv625 (E.D. Va.)

- If the Court approves the settlement and you do nothing, a check in the approximate amount of \$134.00 will automatically be mailed to you. If you instead submit this claim form for your actual damages and the claim is determined to be valid, you will receive a cash payment for your damages. The amount of the cash payment will be determined as described in Section 8.7.2 of the Settlement Agreement.
- The claim form must include some "proof" that you actually incurred damage or harm from an inaccurate DAC, USIS Commercial Services or HireRight Solutions consumer report. You do not need to prove the amount of your injury, only that it occurred. Completing and signing this form is an acceptable way to provide "proof" that you incurred damage or harm.
- Claims may be filed by deceased Actual Damages Claims Settlement Class Members through representatives of their estates. If you are submitting a claim on behalf of a deceased Settlement Class Member, you must submit appropriate documentation with this claim form demonstrating that you are duly authorized to do so.
- The deadline to submit a claim is 14 days following Final Approval. This deadline will be no earlier than November 17, 2011. The actual claim deadline will be posted when it becomes known at [www.DACClassAction.com](http://www.DACClassAction.com).

**Section I: Your Personal Information**

(STOP! Do not complete this section if the preprinted information above is correct)

First Name \_\_\_\_\_

MI \_\_\_\_\_

Last Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

**Section II: Additional Information**

Social Security Number (required) \_\_\_\_\_

Date of Birth (required) \_\_\_\_\_

Telephone Number (required) \_\_\_\_\_

Redacted

Email Address (optional) \_\_\_\_\_

Redacted

**Section III: Your Damages Information**

I believe that I suffered actual damages from an inaccurate consumer report provided to my employer or my prospective employer by DAC, USIS Commercial Services or HireRight Solutions.

Name of Employer/Prospective Employer FIRST STUDENT 11251As a result of the inaccurate consumer report (check all that apply): 16332 CONSTRUCTION CIRCLE My employment application was denied (I did not get the job). WEST IRVING, CA I was terminated by my employer (I was fired). 92606 I was unable to obtain a security clearance or had such clearance delayed. (949) 653-6891 I received the job or was not fired, but was required to explain the inaccurate consumer report or take other steps and/or suffered other harm from the inaccuracy.

Please continue on reverse side.

Questions? Call 1-877-854-4675 or visit [www.DACClassAction.com](http://www.DACClassAction.com)

### Section III: Your Damages Information (continued)

You must select one of the following two options.

A. I have included a letter or other document with this claim form from the employer listed above stating that I was fired, not hired or suffered some other adverse employment action. OR

B. The following is my written explanation of the damages I suffered from the inaccurate consumer report provided to my employer or prospective employer by DAC, USIS Commercial Services or HireRight Solutions. This written explanation must be sufficient for the Settlement Administrator to confirm your claim.

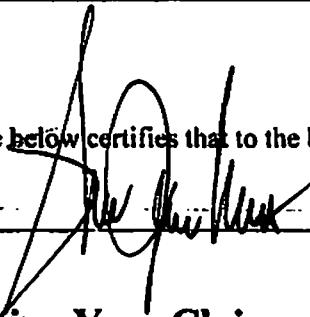
I HAVE INCLUDED A PACKAGE  
OF DOCUMENTS WHICH I HOPE  
YOU FIND EXCEP~~T~~ABLE AND CLEAR  
THAT ARE FOR CONCERN  
MY CASE THAT IS WORKED [REDACTED]

Redacted

(Attach additional pages as needed.)

### Section IV: Signature

My signature below certifies that to the best of my knowledge the information I have provided is truthful and correct.

Signature: 

Date: 10/5/11

### Submitting Your Claim

Claim Forms must be mailed to:

Ryals v HireRight Solutions Settlement Administrator  
P.O. Box 4109  
Portland, OR 97208-4109

You may also submit your claim online at [www.DACClassAction.com](http://www.DACClassAction.com).

Questions? Call 1-877-854-4675 or visit [www.DACClassAction.com](http://www.DACClassAction.com)



June 13, 2009

**Dixie West**

*Redacted*

Tustin, CA

*Redacted*

Dear Ms. West:

Attached is the information you requested regarding the companies that have made inquiries into the Commercial Driver Index.

For further assistance, please contact the Consumer Consulting Department at 800-381-0645.

Sincerely,

Consumer Consulting Department

Enclosure

REPORT TYPE: S SEX OFFENDER  
SEARCH DATE: 05/05/2009  
STATE/COUNTY: US NATIONWIDE

NO RECORD FOUND IN JURISDICTION SEARCHED.

-----  
ORDER #: 64547107 REQUEST #: 112487348 DATA FILE DATE: 5/14/2009 6:04:58 /

-----  
USIS COMMERCIAL SERVICES, INC.  
20/20 INSIGHT CRIMINAL RECORDS DATABASE HISTORY RECORD

-----  
20/20 INSIGHT CRIMINAL RECORDS DATABASE REQUEST INFORMATION

-----  
NAME: WEST, DIXIE  
DOB: [Redacted] SSN: [Redacted]  
TYPE OF SEARCH: CRIMINAL SEARCH / SEX OFFENDER SEARCH  
SEARCH AREA: NATIONWIDE

-----  
REQUEST DATE: 6/13/2009

-----  
20/20 INSIGHT CRIMINAL RECORDS DATABASE FILE INFORMATION

-----  
MATCH WAS MADE USING: SSN LASTNAME FIRSTNAME(DIX) BIRTHDATE

-----  
NAME: WEST, DIXIE  
DOB: [Redacted] SSN: [Redacted]

-----  
CRIMINAL RECORD INFORMATION

-----  
REPORT TYPE: B F/M  
SEARCH DATE: 05/06/2009  
STATE/COUNTY: CA ORANGE

**20/20 Insight Criminal Records Database**

Customer: D A C Consumers (110750)  
Actor: Pam Smith (15390pam)

USIS COMMERCIAL SERVICES, INC.  
20/20 INSIGHT CRIMINAL RECORDS DATABASE HISTORY RECORD

20/20 INSIGHT CRIMINAL RECORDS DATABASE REQUEST INFORMATION

NAME: WEST, DIXIE

DOB: [Redacted] SSN: [Redacted]

TYPE OF SEARCH: CRIMINAL SEARCH / SEX OFFENDER SEARCH

SEARCH AREA: NATIONWIDE

REQUEST DATE: 6/13/2009

20/20 INSIGHT CRIMINAL RECORDS DATABASE FILE INFORMATION

MATCH WAS MADE USING: SSN LASTNAME FIRSTNAME(DIX) BIRTHDATE

NAME: WEST, DIXIE

DOB: [Redacted] SSN: [Redacted]

CRIMINAL RECORD INFORMATION

NO RECORD FOUND IN JURISDICTION SEARCHED.

ORDER #: 64547107 REQUEST #: 112487348 DATA FILE DATE: 5/15/2009 5:29:58 ?

USIS COMMERCIAL SERVICES, INC.  
20/20 INSIGHT CRIMINAL RECORDS DATABASE HISTORY RECORD

20/20 INSIGHT CRIMINAL RECORDS DATABASE REQUEST INFORMATION

NAME: WEST, DIXIE  
DOB: [Redacted] SSN: [Redacted]  
TYPE OF SEARCH: CRIMINAL SEARCH / SEX OFFENDER SEARCH  
SEARCH AREA: NATIONWIDE

REQUEST DATE: 6/13/2009

20/20 INSIGHT CRIMINAL RECORDS DATABASE FILE INFORMATION

MATCH WAS MADE USING: SSN LASTNAME FIRSTNAME(DIX) BIRTHDATE

NAME: WEST, DIXIE  
DOB: [Redacted] SSN: [Redacted]

CRIMINAL RECORD INFORMATION

REPORT TYPE: B F/M  
SEARCH DATE: 05/06/2009  
STATE/COUNTY: CA ORANGE

NO RECORD FOUND IN JURISDICTION SEARCHED.

ORDER #: 64547107 REQUEST #: 112487348 DATA FILE DATE: 5/15/2009 5:29:58 ?

USIS COMMERCIAL SERVICES, INC.  
20/20 INSIGHT CRIMINAL RECORDS DATABASE HISTORY RECORD

20/20 INSIGHT CRIMINAL RECORDS DATABASE REQUEST INFORMATION

NAME: WEST, DIXIE  
DOB: [Redacted] SSN: [Redacted]  
TYPE OF SEARCH: CRIMINAL SEARCH / SEX OFFENDER SEARCH  
SEARCH AREA: NATIONWIDE

REQUEST DATE: 6/13/2009

20/20 INSIGHT CRIMINAL RECORDS DATABASE FILE INFORMATION

MATCH WAS MADE USING: LASTNAME FIRSTNAME(DIX) BIRTHDATE

NAME: WEST, DIXIE  
DOB: [Redacted]  
RACE: U

CRIMINAL RECORD INFORMATION

REPORT TYPE: B F/M  
SEARCH DATE: 05/15/2009  
STATE/COUNTY: CA LOS ANGELES

SentenceDate	Type	Active	Suspended	Completed
	OTHER			

**Comments:** 30 days jail, 1 day credit; 24 months summary probation; stay away from Vons Market.

Record check for requested search area only. National record status unknown. Positive ID requires fingerprint search. Employment evaluation should not be based on search results. Provider cannot act as the guarantor of the information accuracy or completeness. Appropriate use of the information contained in this report may be governed by both federal and state laws and it is the responsibility of the user to comply with all applicable laws.

**Consumer Inquiry History Report (NextGen) (Page 2)**

**Summary of Inquiries (NextGen) by Social Security Number**  
for *Redacted* between 6/13/2007 and 6/13/2009

(Printed on: 6/13/2009 12:31:20 PM)

Date	Customer / Subject Info.	Product Requested
	First Student 11251 16332 Constructions Circle West Irvin, CA 92606 949-653-6891	Existing report: Formatted & Text
05/05/2009	CUSTOMER INFORMATION First Student 11251 16332 Constructions Circle West Irvin, CA 92606 949-653-6891	Employment Verification - Expanded Existing report: Formatted & Text
05/05/2009	CUSTOMER INFORMATION First Student 11251 16332 Constructions Circle West Irvin, CA 92606 949-653-6891	US MVR - Standard Delivery Existing report: Text

\*\*\*\*\*END OF SEARCH\*\*\*\*\*



June 13, 2009

Dixie West

[Redacted]

Tustin, CA [Redacted]

Dear Ms. West:

Enclosed is a copy of the employment information that has been provided to First Student.

Please contact the Consumer Consulting Department at 800-381-0645, if we may be of any assistance concerning this matter.

Sincerely,

Consumer Consulting Department

Enclosure

WWW.NSIS.COM  
dispute form  
COPY DC.  
copy S.S.

5/5/2009 10:43:47 AM

REPORT SELECTED FOR EMPLOYMENT OR CONTRACT LABOR SCREENING PURPOSE ONLY

WEST, DIXIE [Redacted] CA- [Redacted] TUSTIN CA [Redacted] Y [Redacted] U-FIRS  
T STUDENT 11251; M-[O] 63470970 [/O] (R) 110605288 [/R]; T-35; G-G; V-07/999/XXX

CONSUMER EXPERIAN  
RELATIONS 701 EXPERIAN PARKWAY  
OFFICE PO BOX 2002  
ALLEN, TX 75013

PHONE: (888)397-3742

NAME: DIXIE WEST

[Redacted]  
TUSTIN CA [Redacted]  
07-08 TO 09-08 7X

[Redacted]  
IRVINE CA [Redacted]  
10-05 TO 04-08 6X

[Redacted]  
IRVINE CA [Redacted]  
02-04 TO 01-06 7X

[Redacted]  
IRVINE CA [Redacted]  
11-03 TO 02-04

[Redacted]  
MARINA DEL REY CA [Redacted]  
05-96 TO 12-03 1X

[Redacted]  
VENICE CA [Redacted]  
12-93 TO 04-03 1X

[Redacted]  
MARINA DEL REY CA [Redacted]  
01-01

[Redacted]  
MARINA DEL REY CA [Redacted]  
06-96 TO 09-00 2X

[Redacted]  
MARINA DEL REY CA [Redacted]  
07-87 TO 07-99

[Redacted]  
MARINA DEL REY CA [Redacted]  
05-99 TO 06-99

[Redacted]  
VENICE CA [Redacted]  
11-93 TO 07-97

\*NOT ENTERED ON INQUIRY

SSN: [REDACTED] Redacted

NICKNAME(S): WEST DIXIE, JEAN D WEST  
AKA(S): DIXIE MAHMOUD  
OTHER NAME(S): DICKIE WEST

----- END OF REPORT -----

=====  
Trac to County Criminal Sequence Activity Report  
=====

Summary

Customer: First Student Region 720 Southern California 1125i Actor: Towana Wallace  
Customer Reference:  
Trac Type: TRACNAME  
Name: DIXIE WEST SSN: [REDACTED] Redacted

Trac Order Key: 63470970  
Trac Request Key: 110605288  
Criminal Order Key: None

Maximum New Criminals: 10  
Maximum Past Years: 7

Total Jurisdictions: 12 \*Includes the current address entered for the TTC.  
Total Jurisdictions: 2  
Total Crims Ordered: 0

Jurisdiction: ORANGE, CA

Trac Address: [REDACTED] Redacted TUSTIN, CA. [REDACTED] Redacted  
[REDACTED] Redacted TUSTIN, CA. [REDACTED] Redacted  
[REDACTED] Redacted IRVINE, CA. [REDACTED] Redacted  
[REDACTED] Redacted IRVINE, CA. [REDACTED] Redacted  
[REDACTED] Redacted IRVINE, CA. [REDACTED] Redacted

Jurisdiction: LOS ANGELES, CA

Trac Address: [REDACTED] Redacted MARINA DEL REY, CA. [REDACTED] Redacted  
[REDACTED] Redacted VENICE, CA. [REDACTED] Redacted MARINA DEL REY, CA. [REDACTED] Redacted  
[REDACTED] Redacted VENICE, CA. [REDACTED] Redacted

Details

1. Jurisdiction Name: ORANGE  
Search Type: FM

Address: [Redacted]  
TUSTIN, CA. [Redacted]

From: 05/09 to 05/09

Status: This jurisdiction was already ordered in the originating order

2. Jurisdiction Name: ORANGE

Search Type: FM

Address: [Redacted]  
TUSTIN, CA. [Redacted]

From: 07/08 to 09/08

Status: This address resolves to a duplicate jurisdiction.

3. Jurisdiction Name: ORANGE

Search Type: FM

Address: [Redacted]  
IRVINE, CA. [Redacted]

From: 10/05 to 04/08

Status: This address resolves to a duplicate jurisdiction.

4. Jurisdiction Name: ORANGE

Search Type: FM

Address: [Redacted]  
IRVINE, CA. [Redacted]

From: 02/04 to 01/06

Status: This address resolves to a duplicate jurisdiction.

5. Jurisdiction Name: ORANGE

Search Type: FM

Address: [Redacted]  
IRVINE, CA. [Redacted]

From: 11/03 to 02/04

Status: This address resolves to a duplicate jurisdiction.

6. Jurisdiction Name: LOS ANGELES

Search Type: FM

Address: [Redacted]  
MARINA DEL REY, CA. [Redacted]

From: 05/96 to 12/03

Status: This jurisdiction was already ordered in the originating order.

7. Jurisdiction Name: LOS ANGELES  
Search Type: FM

Address: [Redacted]  
VENICE, CA. [Redacted]

From: 12/93 to 04/03

Status: This address resolves to a duplicate jurisdiction.

8. Jurisdiction Name: LOS ANGELES  
Search Type: FM

Address: [Redacted]  
MARINA DEL REY, CA. [Redacted]

From: 01/01 to 01/01

Status: This address resolves to a duplicate jurisdiction.

9. Jurisdiction Name: LOS ANGELES  
Search Type: FM

Address: [Redacted]  
MARINA DEL REY, CA. [Redacted]

From: 06/96 to 09/00

Status: This address resolves to a duplicate jurisdiction.

10. Jurisdiction Name: LOS ANGELES  
Search Type: FM

Address: [Redacted]  
MARINA DEL REY, CA. [Redacted]

From: 07/87 to 07/99

Status: This address resolves to a duplicate jurisdiction.

11. Jurisdiction Name: LOS ANGELES  
Search Type: FM

Address: [Redacted]  
MARINA DEL REY, CA. [Redacted]

From: 05/99 to 06/99

Status: This address resolves to a duplicate jurisdiction.

12. Jurisdiction Name: LOS ANGELES  
Search Type: FM

**Address:** [Redacted]  
VENICE, CA. [Redacted]

**From:** 11/93 to 07/97

**Status:** This address resolves to a duplicate jurisdiction.

=====

**Positive ID requires fingerprint search.**

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USIS COMMERCIAL SERVICES, INC.

USIS WIDESCREEN #8482; HISTORY RECORD

-----  
USIS WIDESCREEN #8482; REQUEST INFORMATION

NAME: WEST, DIXIE

DOB: [Redacted] SSN: [Redacted]

TYPE OF SEARCH: CRIMINAL SEARCH / SEX OFFENDER SEARCH

SEARCH AREA: NATIONWIDE

REQUEST DATE: 5/5/2009

-----  
USIS WIDESCREEN #8482: FILE INFORMATION

MATCH WAS MADE USING: LASTNAME FIRSTNAME(DIX) BIRTHDATE

NAME: WEST, DIXIE JEAN

-----  
CRIMINAL RECORD INFORMATION

-----  
ADDITIONAL JURISDICTIONS UNDER REVIEW.

-----  
ORDER #: 53489115 REQUEST #: 110636639

This inquiry will also be searched against the Dept of the Treasury, Office of Foreign Assets Control SDN and blocked persons list. You will be notified in the event of a possible match.

The following report is obtained from a commercial database that contains information from public records of various courts and law enforcement agencies across the United States. These records are included in the report because the search criteria for matching personal identifiers such as name, date of birth, Social Security Number, etc.. suggested that this record(s) matched the information you provided for the subject of the report. As such, these records might relate to the subject you inquired about, but not necessarily. You should use this report to broaden the scope of the background search of the subject to include the jurisdictions and/or the names contained in this report. Employment decisions should not be based solely upon information contained in this report. Positive ID requires fingerprint search.

=====  
.... M V R R E P O R T ....

-----  
STATE: CALIFORNIA DR I V E R I N F O R M A T I O N

-----  
WEST, DIXIE JEAN REP:  
LICENSE: [Redacted]

DOB: [Redacted] SOC/SEC: SEX:F HGT:5'04" WT:160 EYES:GREEN HAIR:GRAY

DR I V E R L I C E N S E I N F O R M A T I O N

-----  
CLASS ISSUED EXPIRES STATUS RESTRICTIONS

-----  
C N-COM 08/27/04 09/23/09

M I S C E L L A N E O U S / S T A T E S P E C I F I C I N F O R M A T I O N

-----  
CLASS: C=N-COM

D R I V I N G R E C O R D I N F O R M A T I O N

-----  
TYPE V/S-DATE C/R-DATE DESCRIPTION V/C-CODE PTS

-----  
MVR RECORD CLEAR

-----  
RPT#:126- ACCT#:10322- REF#:A23 WND9H3NONE 125 381  
DMV DATE:05/05/09 DMV ACCT#:

=====  
V/S-DATE=Violation/Suspension Date C/R-DATE=Conviction/Reinstatement Date

**Reference:**

**Request Data:**

Name: WEST, DIXIE  
Jurisdiction: ORANGE, CA  
Search Type: F/M  
DOB: [Redacted]  
SSN: [Redacted]  
Race/Gender: /  
Result Comments:

Report ID: 1429511  
Request ID: 22534116  
Request Date: 05/05/2009  
Completed Date: 05/06/2009

## *No Record Found*

Record check for requested search area only. National record status unknown. Positive ID requires fingerprint search. Employment evaluation should not be based on search results. Provider cannot act as the guarantor of the information accuracy or completeness. Appropriate use of the information contained in this report may be governed by both federal and state laws and it is the responsibility of the user to comply with all applicable laws.

**Reference:**

**Request Data:**

Name: WEST, DIXIE  
Jurisdiction: ORANGE, CA  
Search Type: F/M  
DOB: [Redacted]  
SSN: [Redacted]  
Race/Gender: /  
Result Comments:

Report ID: 1429511  
Request ID: 22538695  
Request Date: 05/05/2009  
Completed Date: 05/06/2009

## *No Record Found*

Record check for requested search area only. National record status unknown. Positive ID requires fingerprint search. Employment evaluation should not be based on search results. Provider cannot act as the guarantor of the information accuracy or completeness. Appropriate use of the information contained in this report may be governed by both federal and state laws and it is the responsibility of the user to comply with all applicable laws.

**Reference:**

**Request Data:**

Name: **WEST, DIXIE**  
Jurisdiction: **NATIONWIDE, US**  
Search Type: **Sex Offender**  
DOB: **Redacted**  
SSN: **Redacted**  
Race/Gender: **/**  
Result Comments:

Report ID: **1429282**  
Request ID: **22534114**  
Request Date: **05/05/2009**  
Completed Date: **05/05/2009**

## *No Record Found*

Search results only reflect matches on the Department of Justice National Sex Offender Public Registry.

Record check for requested search area only. National record status unknown. Positive ID requires fingerprint search. Employment evaluation should not be based on search results. Provider cannot act as the guarantor of the information accuracy or completeness. Appropriate use of the information contained in this report may be governed by both federal and state laws and it is the responsibility of the user to comply with all applicable laws.

**Applicant Data**

Entity	Value
SSN	Redacted
First Name	DIXIE
Middle Name	Not provided
Last Name	WEST
Date of Birth	Redacted
Employer Name	TARGET
Employer Address	Not provided

Entity	Value
Employer City	TUSTIN
Employer State	CA
Employer Phone	Not provided
Customer Sub	Not provided
Customer Reference	Not provided
Drug/Alcohol History for past 36 months?	Not provided

**Verification Result: Verified With Discrepancy****Verification Details**

Entity	Information from Applicant	Information Verified
Person contacted	Not provided	Melissa T.
Contact Title	Not provided	Benefits Specialist
Contact Telephone	N/A	1800-331-1325
Contact date	N/A	05/07/2009
Contact time	N/A	02:17 PM
Date Hired	11/2008	11/17/2008
Date Left	01/2009	01/04/2009
Position Held	CASHIER	Customer Service Representative
Did applicant get along with fellow supervisors?	Not provided	N/A
Did applicant get along with fellow employees?	Not provided	Information not provided
Did applicant get along with all levels of customers?	Not provided	Information not provided
How would you rate the applicant for General Cond. & Co.	Not provided	N/A
How would you rate the applicant on Quality of Work?	Not provided	N/A
How would you rate the applicant for Attendance?	Not provided	N/A
How would you rate the applicant for Safety Habits?	Not provided	N/A
How would you rate the applicant for Personal Habits?	Not provided	N/A
If any of the above ratings were Fair or Poor, please explain why	Not provided	Information not provided
Are you currently employed at this company?	Not provided	N/A
Reason for leaving	Not provided	Information not provided
Is the applicant eligible for rehire?	Not provided	Information not provided
Type of equipment driven (Driver Position Only)	Not provided	Information not provided
Did applicant have equipment damage loss or unauthorized equipment use? (Driver Position Only)	Not provided	Information not provided

Did applicant have any late pick up or drop off, fail to show or quit under dispatch? (Driver Position Only)	Not provided	Information not provided
Was applicant's license ever suspended? (Driver Position Only)	Not provided	N/A
What type(s) of Vehicles and/or Equipment did the applicant service? (Technician or Mechanic Position Only)	Not provided	Information not provided
Did applicant have equipment damage, loss or unauthorized equipment use? (Technician or Mechanic Position Only)	Not provided	Information not provided
What level of service did applicant perform? For example, preventive maintenance, repair, tires, basic service, other. (Technician or Mechanic Position Only)	Not provided	Information not provided
What training or certifications did the applicant receive? (Technician or Mechanic Position Only)	Not provided	Information not provided
Was this person a CDL Driver for your company? (If yes Accident questions are required. If no, stop)	Not provided	Information not provided
Was applicant involved in any DOT recordable accidents during service?	Not provided	Information not provided
If yes, how many DOT recordable accidents total?	Not provided	Information not provided
Date of each accident?	Not provided	Information not provided
City and State in which the accident occurred?	Not provided	Information not provided
Number of injuries occurring from the accident?	Not provided	Information not provided
Number of fatalities occurring from the accident?	Not provided	Information not provided
Was HAZMAT involved?	Not provided	Information not provided
Description of the accident (not required)?	Not provided	Information not provided
Release Information	Not provided	No Release Required
Additional notes	Not provided	The Work Number master reference number: 864831245.

### Verification Activities

Description	Date Time	Next Action Date
HireRight located (714) 361-2100 using Google.	5/7/2009 10:37:09 AM	-
HireRight called (714) 361-2100 and was informed to call back.	5/7/2009 10:37:42 AM	5/7/2009
HireRight called (714) 361-2100 and was referred to call 1800-394-1885 to speak with Customer Care.	5/7/2009 2:16:37 PM	5/7/2009
The above information was received via telephone interview with Melissa T., Benefits Specialist. Source cannot provide some information because	5/7/2009	

the can only give dates and position and also The Work Number only  
verifies their employment.

2:20:13 PM

## Applicant Data

Entity	Value
SSN	Redacted
First Name	DIXIE
Middle Name	Not provided
Last Name	WEST
Date of Birth	Redacted
Employer Name	NOT WORKING
Employer Address	Not provided

Entity	Value
Employer City	TUSTIN
Employer State	CA
Employer Phone	Not provided
Customer Sub	Not provided
Customer Reference	Not provided
Drug/Alcohol History for past 36 months?	Not provided

## Verification Result: Verified With Discrepancy

### Verification Details

Entity	Information from Applicant	Information Verified
Person contacted	Not provided	
Contact Title	Not provided	
Contact Telephone	Not provided	
Contact date	Not provided	
Contact time	Not provided	
Date Hired	01/2009	
Date Left	05/2009	
Position Held	NONE	
Did applicant get along with fellow supervisors?	Not provided	
Did applicant get along with fellow employees?	Not provided	
Did applicant get along with all levels of customers?	Not provided	
How would you rate the applicant for General Conduct?	Not provided	
How would you rate the applicant on Quality of Work?	Not provided	
How would rate the applicant for Attendance?	Not provided	
How would you rate the applicant for Safety Habits?	Not provided	
How would you rate the applicant for Personal Habits?	Not provided	
If any of the above ratings were Fair or Poor, please explain why	Not provided	
Are you aware of any criminal convictions?	Not provided	
Reason For Leaving	Not provided	
Is the applicant eligible for rehire?	Not provided	
Type(s) of equipment driven (Driver Position Only)	Not provided	
Did applicant have equipment damage, loss or unauthorized equipment use? (Driver Position Only)	Not provided	

Did applicant have any late pick up or drop off, fail to show or quit under dispatch? (Driver Position Only)	Not provided	
Was applicant's license ever suspended? (Driver Position Only)	Not provided	
What type(s) of Vehicles and/or Equipment did the applicant service? (Technician or Mechanic Position Only)	Not provided	
Did applicant have equipment damage, loss or unauthorized equipment use? (Technician or Mechanic Position Only)	Not provided	
What level of service did applicant perform? For example, preventive maintenance, repair, tires, basic service, other. (Technician or Mechanic Position Only)	Not provided	
What training or certifications did the applicant receive? (Technician or Mechanic Position Only)	Not provided	
Was this person a CDL Driver for your company? (If yes Accident questions are required. If no, stop)	Not provided	
Was applicant involved in any DOT recordable accidents during service?	Not provided	
If yes, how many DOT recordable accidents total?	Not provided	
Date of each accident?	Not provided	
City and State in which the accident occurred?	Not provided	
Number of injuries occurring from the accident?	Not provided	
Number of fatalities occurring from the accident?	Not provided	
Was HAZMAT involved?	Not provided	
Description of the accident (not required)?	Not provided	
Release Information	Not provided	
Additional notes	Not provided	

### Verification Activities

Description	Date Time	Next Action Date
USIS / HIRERIGHT does not verify unemployment.	5/5/2009 11:02:02 AM	-

## Applicant Data

Entity	Value
SSN	Redacted
First Name	DIXIE
Middle Name	Not provided
Last Name	WEST
Date of Birth	Redacted
Employer Name	TARGET
Employer Address	Not provided

Entity	Value
Employer City	TUSTIN
Employer State	CA
Employer Phone	Not provided
Customer Sub	Not provided
Customer Reference	Not provided
Drug/Alcohol History for past 36 months?	Not provided

## Verification Result: Verified With Discrepancy

### Verification Details

Entity	Information from Applicant	Information Verified
Person contacted	Not provided	Melissa T.
Contact Title	Not provided	Benefits Specialist
Contact Telephone	N/A	1800-394-1885
Contact date	N/A	05/07/2009
Contact time	N/A	02:17 PM
Date Hired	11/2008	11/17/2008
Date Left	01/2009	01/04/2009
Position Held	CASHIER	Guest Service Team Member
Did applicant get along with fellow supervisors?	Not provided	N/A
Did applicant get along with fellow employees?	Not provided	Information not provided
Did applicant get along with all levels of customers?	Not provided	Information not provided
How would you rate the applicant for General Conduct?	Not provided	N/A
How would you rate the applicant on Quality of Work?	Not provided	N/A
How would rate the applicant for Attendance?	Not provided	N/A
How would you rate the applicant for Safety Habits?	Not provided	N/A
How would you rate the applicant for Personal Habits?	Not provided	N/A
If any of the above ratings were Fair or Poor, please explain why	Not provided	Information not provided
Are you aware of any criminal convictions?	Not provided	N/A
Reason For Leaving	Not provided	Information not provided
Is the applicant eligible for rehire?	Not provided	Information not provided
Type(s) of equipment driven (Driver Position Only)	Not provided	Information not provided
Did applicant have equipment damage, loss or unauthorized equipment use? (Driver Position Only)	Not provided	Information not provided

Did applicant have any late pick up or drop off, fail to show or quit under dispatch? (Driver Position Only)	Not provided	Information not provided
Was applicant's license ever suspended? (Driver Position Only)	Not provided	N/A
What type(s) of Vehicles and/or Equipment did the applicant service? (Technician or Mechanic Position Only)	Not provided	Information not provided
Did applicant have equipment damage, loss or unauthorized equipment use? (Technician or Mechanic Position Only)	Not provided	Information not provided
What level of service did applicant perform? For example, preventive maintenance, repair, tires, basic service, other. (Technician or Mechanic Position Only)	Not provided	Information not provided
What training or certifications did the applicant receive? (Technician or Mechanic Position Only)	Not provided	Information not provided
Was this person a CDL Driver for your company? (If yes Accident questions are required. If no, stop)	Not provided	Information not provided
Was applicant involved in any DOT recordable accidents during service?	Not provided	Information not provided
If yes, how many DOT recordable accidents total?	Not provided	Information not provided
Date of each accident?	Not provided	Information not provided
City and State in which the accident occurred?	Not provided	Information not provided
Number of injuries occurring from the accident?	Not provided	Information not provided
Number of fatalities occurring from the accident?	Not provided	Information not provided
Was HAZMAT involved?	Not provided	Information not provided
Description of the accident (not required)?	Not provided	Information not provided
Release Information	Not provided	No Release Required
Additional notes	Not provided	The Work Number master reference number: 864831245.

## Verification Activities

Description	Date Time	Next Action Date
HireRight located (714) 361-2100 using Google.	5/7/2009 10:37:09 AM	-
HireRight called (714) 361-2100 and was informed to call back.	5/7/2009 10:37:42 AM	5/7/2009
HireRight called (714) 361-2100 and was referred to call 1800-394-1885 to speak with Customer Care.	5/7/2009 2:16:37 PM	5/7/2009
The above information was received via telephone interview with Melissa T., Benefits Specialist. Source cannot provide some information because	5/7/2009	

the can only give dates and position and also The Work Number only  
verifies their employment.

2:20:13 PM

*Cleakell*  
Customer: D A C Consumer  
User: Pam Smith

## VIEW REPORTS - SUBJECT LIST

We are pleased to announce that USIS Commercial Services, Inc. has changed its name to HireRight Solutions, Inc. While for a period of time you may find reference made in our materials to USIS Commercial Services, we are in the process of updating our web sites, software applications and documents to reflect this name change and expect to complete all updates in the near future. In the meantime, should you have any questions please contact us at: 800-322-9651 and select Option 3 for Customer Service.

Please Note: The information contained in this report is based on search criteria matching certain personal identifiers that indicate that this information matched the consumer who is the subject of the report. However, this information is not guaranteed for accuracy or truthfulness as it relates to the subject of this report. The information contained in this report was accurately copied from HireRight's supplier(s) of such information, including the public records of various courts and law enforcement agencies; credit bureaus; laboratories; etc., as applicable. However, information generated as a result of identity theft, including evidence of criminal activity, may be inaccurately associated with the consumer who is the subject of this report. Employment decisions should not be based solely upon information contained in this report. Positive ID requires a fingerprint search. The user of this report is responsible for following applicable local, state and federal laws with respect to the procurement and use of this information.

*FBI Fingerprint*

*Dixie West  
Tustin, CA.  
Sept. 23, 2011*

**To whom it may concern:**

*I Dixie West are requesting to be compensated for the time, money, effort and emotional drain that I experienced due to being unjustly dismissed from the bus driving training classes. I had been successful with every challenge that was given to me. I was so happy to have the opportunity to work due to the lack of jobs. I have full custody of my three grandchildren. My grandchildren need me and are counting on me. Furthermore, being a senior, limits my job opportunities. In regards to my request, I had only one week to finish and then I expected to begin the long anticipated bus driving job. The training consisted of five days a week for eleven weeks. In addition; I absolutely had no idea that I would be dismissed because of the criminal record check, because I had no criminal record and I've always been an out standing citizen. I believe that I was not given enough time to get the identity thief off my record to prove my innocence. And I do not understand why I was allowed to go through all that training before they checked the records. If I had known earlier about this false record I would have had enough time to clear it up. To reiterate, I feel that I was unjustly treated in regards to being dismissed from the bus driving classes.*

**The financial loss is as follows:**

**Child care cost while attending classes \$1,200.**

**Gas expense \$600.**

**Misc. car expenses \$300.**

**Time spent \$2,500.**

**Emotion distress \$ 1,500.**

*Gloria Smith  
Apple Valley, CA  
September 24, 2011*

*To Whom It May Concern:*

*I Gloria Smith am writing this letter on the behalf of Dixie West in regards to her compensation request. I have known Dixie for a long time, within this time we have continued our friendship. Dixie West has many valuable character traits such as, high integrity, dedication, loyalty, honesty, drive and humility all these assets is what makes Dixie an excellent citizen, employee and friend. Dixie and I communicated often when she was going through the training to become a bus driver. During this time she was excited and relieved that she would have a good job and be able to help support her grandchildren. After, she was dropped from the training (when she only had one week left) Dixie was shocked, extremely stressed and genuinely disturbed. Dixie went to work immediately to get the false record erased. Unfortunately, she was not given enough time to do this kind of task. I believe endure. To re-state, Dixie was treated unfairly, because of the unjust time limit given and the way her circumstances were handled.*

*Sincerely, Gloria Smith*

RECEIVED  
U.S. POSTAL SERVICE  
10 EAST Broad Street  
Richard A. Pappas, Postmaster  
Newark, NJ 07102-1000  
10/20/11

Redacted

